

Primary Care Home North Tyneside

Lynn Craig
Alex Kent



What is Primary Care Home?

“The model brings together a range of health and social care professionals to work together to provide enhanced personalised and preventative care for their local community.

Staff come together as a complete care community – drawn from GP surgeries, community, mental health and acute trusts, social care and the voluntary sector – to focus on local population needs and provide care closer to patients’ homes.”



What is Primary Care Home?

The **national** model identifies the following as features of a primary care home:

- Community service providers and practices working in partnership to design and deliver local services;
- provision of care to a defined, registered population of between 30,000 and 50,000;
- a combined focus on personalisation of care with improvements in population health outcomes;
- an integrated workforce, with a strong focus on partnerships spanning primary, secondary and social care;



Benefits for patients

- Joined up services – telling your story once
- Improving access – different ways of getting advice and treatment
- More equitable access
- An increased focus on prevention and self care
- A shift in care delivery from a population wide one size fits all model to a patient specific model;
- E.g. MDT proactive care for frail patients vs care that is readily accessible for working patients.



Benefits for GP Practices

- Greater resilience
- A more sustainable work/life balance
- More satisfying work
- Greater influence on decisions made elsewhere in the health system
- Ability to provide better treatment to their patients
- Ability to deliver care that matches patients needs and lifestyles



Benefits for Community Services

- Provide better and more equitable care to their patients
- Creating a more sustainable way of delivering community services
- Opportunity to work with practices to co-produce primary care and community services for local populations



Plan for North Tyneside



North Tyneside
Clinical Commissioning Group

Initial focus on community services

Phased approach to bringing other services into the model

Some services will be moved from hospital to the community

Development of enhanced primary care services not currently available at all practices for delivery on a locality level

Alignment of local authority services

Expansion of voluntary sector locality input



Plan for today

1. Primary Care home introduction
2. Feedback on current community nursing provision
3. How would you like to see services provided in the future?

