

**NHS North Tyneside CCG Patient Forum
Future Care Working Group (including Caring for Older People and Urgent Care)**

Wednesday 7 February 2018

11am-1.00pm

Room B6

Linskill Centre

Linskill Terrace

North Shields

Notes

Attendees

Sandra Gillings	Priory Medical Group
Judith McSwaine	Forest Hall Medical Group
Gillian Bennett	Wellspring Practice
Steve Roberts	Lane End Surgery
Susan Dawson	Priory Medical Group
Wally Charlton	North Tyneside CCG
Michele Spencer	CHCF

Apologies

David Hall	Northumberland Park
Gary Charlton	North Tyneside CCG

Notes from last meeting (1 Nov 2017)

Agreed as a true record.

Matters arising

Enhanced health in care homes will be an agenda in due course.

Future Care

North Tyneside CCG is in the process of developing the Primary Care Home model which is part of the Future Care National Strategy. As this progresses there will be a number of initiatives to strengthen primary and community services. For example most practices have GP care home alignment and the aim is for this to be borough wide. Three of the four locality groups have raised this as an area they would like to develop. All care homes are different with staff teams having very a different skill mix and this can lead to care inequalities for some of the most vulnerable people in the borough. The CCG is supporting six homes by undergoing mock CQC inspections and the benefit of this is to identify and improve process weakness. Members supported this as an important area.

Funding for initiatives is to be decided but could be through activities budgets or community contracts.

The term ICS, Integrated Care System is a new acronym for members to become familiar with and more information will be share as the months go on.

Urgent Care

It was confirmed this service is now out for procurement and there is no information to share at this time.

Care Plus feedback

The February newsletter is now in circulation and some information in the opening paragraph is not quite accurate, this would be fed back to Paul Stanley via Gary Charlton. The next service visit would also be arranged.

ACTION-Current statistics will be shared with the members.

ACTION-Updated Future Care Programme to be shared with members.

Royal Quays Intermediate Care Rehabilitation Unit feedback

Currently there are 15 of the 20 available beds in use and there are no clinical issues within the service. Referral criteria were determined by a multi disciplinary team to ensure the most appropriate people go to the unit. IT systems have now been aligned within the unit.

Any other business

Members confirmed Care Plus, Future Care and back pain workshops updates would be included in the next Forum newsletter and the Did you know? Footer would be in relation to prostate cancer checks.

Steve Roberts will be meeting with Wally Charlton to explore the viability of meeting with members from neighbouring CCG patient engagement mechanisms.

Dates and times of future meetings

All Wednesday at 11am in the Linskill Centre

4 April

6 June

8 August

3 October

5 December