



Cancelled operations											
E.B.S.2	All Service Users who have operations cancelled, on or after the day of admission (including the day of surgery), for non-clinical reasons to be offered another binding date within 28 days, or the Service User's treatment to be funded at the time and hospital of the Service User's choice	All Service Users to be offered another binding date within 28 days >0	£ -	£ -	£ -	£ -	£ -	£ -	£ -	£ -	
Mental health											
E.B.S.3	Care Programme Approach (CPA): The percentage of Service Users under adult mental illness specialties on CPA who were followed up within 7 days of discharge from psychiatric in-patient care	Operating standard of 95%	£ -	£ -	£ -	£ -	£ -	£ -	£ -	£ -	

Ref	Schedule 4A Operational Standards	Standard	NHCFT	NuTH	STFT	GHFT	CHS	NEAS	Total, £	Actual or intended use of funding withheld
E.A.S.4	Zero tolerance MRSA	Zero breaches	£ 20,000	£ -	£ -	£ -	£ -	£ -	£ 20,000	Penalty sums utilised to fund Recovery Plan and where necessary to aid performance recovery
E.A.S.5	Minimise rates of Clostridium difficile	Zero breaches	£ -	£ -	£ -	£ -	£ -	£ -	£ -	
E.B.S.4	Zero tolerance RTT waits over 52 weeks for incomplete pathways	Zero breaches	£ -	£ -	£ -	£ -	£ -	£ -	£ -	
E.B.S.7a	All handovers between ambulance and A & E must take place within 15 minutes with none waiting more than 30 minutes	Zero breaches	£ 20,032	£ -	£ -	£ -	£ -	£ -	£ 20,032	Penalty sums utilised to fund Recovery Plan and where necessary to aid performance recovery
E.B.S.7b	All handovers between ambulance and A & E must take place within 15 minutes with none waiting more than 60 minutes	Zero breaches	£ 18,220	£ -	£ -	£ -	£ -	£ -	£ 18,220	Penalty sums utilised to fund Recovery Plan and where necessary to aid performance recovery
E.B.S.8a	Following handover between ambulance and A & E, ambulance crew should be ready to accept new calls within 15 minutes and no longer than 30 minutes	Zero breaches	£ -	£ -	£ -	£ -	£ -	£ 1,161	£ 1,161	Penalty sums utilised to fund Recovery Plan and where necessary to aid performance recovery
E.B.S.8b	Following handover between ambulance and A & E, ambulance crew should be ready to accept new calls within 15 minutes and no longer than 60 minutes	Zero breaches	£ -	£ -	£ -	£ -	£ -	£ -	£ -	
E.B.S.5	Trolley waits in A&E not longer than 12 hours	Zero breaches	£ -	£ -	£ -	£ -	£ -	£ -	£ -	
E.B.S.6	No urgent operation should be cancelled for a second time	Zero breaches	£ -	£ -	£ -	£ -	£ -	£ -	£ -	
	VTE risk assessment: all inpatient Service Users undergoing risk assessment for VTE, as defined in Contract Technical Guidance	Operating standard of 95%	£ 7,555	£ -	£ -	£ -	£ -	£ -	£ 7,555	Penalty sums utilised to fund Recovery Plan and where necessary to aid performance recovery
	Publication of Formulary	Continuing failure to publish	£ -	£ -	£ -	£ -	£ -	£ -	£ -	
	Duty of candour	Each failure to notify the Relevant Person of a suspected or actual Reportable Patient Safety Incident in accordance with SC35	£ -	£ -	£ -	£ -	£ -	£ -	£ -	
	Completion of a valid NHS Number field in mental health and acute commissioning data sets submitted via SUS, as defined in Contract Technical Guidance	Operating standard of 99%	£ -	£ -	£ -	£ -	£ -	£ -	£ -	
	Completion of a valid NHS Number field in A&E commissioning data sets submitted via SUS, as defined in Contract Technical Guidance	Operating standard of 95%	£ -	£ -	£ -	£ -	£ -	£ -	£ -	
	Completion of Mental Health Minimum Data Set ethnicity coding for all detained and informal Service Users, as defined in Contract Technical Guidance	Operating standard of 90%	£ -	£ -	£ -	£ -	£ -	£ -	£ -	
	Completion of IAPT Minimum Data Set outcome data for all appropriate Service Users, as defined in Contract Technical Guidance	Operating standard of 90%	£ -	£ -	£ -	£ -	£ -	£ -	£ -	

Note 1: The data within the current schedule relates to the period January-February 2015 and will be updated once March data are available.

Note 2: Applied penalties for The Newcastle upon Tyne Hospitals NHS Foundation Trust have been allocated to Newcastle North & East CCG for 2014/15 and penalty sums have been used to support recovery and additional capacity plans to aid performance recovery. From 2015/16, penalties will appear on individual CCG statements.



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