

**North Tyneside CCG Patient Forum  
Working Groups Briefing  
Thursday 9 May 2019**

**Members-Influence and Impact  
CCG Patient Forum and Working Groups**

- North Tyneside Clinical Commissioning Group's Patient Forum is strong, robust and acts as a critical friend to the CCG and its Governing Body. Members are encouraged to challenge and debate throughout all engagement processes.
- As a constituted group the strength of the Forum is the dedication and commitment within the membership as well as their passion for local health services.
- All Working Groups and related topics were decided by Forum Members and are compatible with NTCCG Strategic Plan and Priorities.

The aim of the Patient Forum is to have membership from each of the 27 GP Practices in North Tyneside and come from practices own patient groups. Most Practices have active patient groups with scheduled meetings throughout the year and others run virtual groups to engage with their patient population. Agenda items for the Forum are a mixture of CCG areas for discussion and member led issues for meetings. As a result of members areas of special interests identified within development sessions and inductions, these are matched with CCG priorities and a series of smaller Working Groups are established to enable more in depth discussion and influence. There are five Working Groups, these are special interest groups and membership has formed as a result of members' experiences or work related background. All working Groups are chaired by Clinicians or senior personnel.

**End of Life Working Group  
Membership 8-Quarterly meetings**

- Palliative Care Services in North Tyneside are an area members of this group feel passionate about. A combined service information leaflet has now been approved and is being printed for distribution and will provide all of the key information patients and their families will find useful.
- The Care of the Dying Audit Report is due to be published; this replaced the Liverpool Care Pathway which was phased out in 2014.
- The Rapid Response Service has issued their stats and these demonstrate excellent results, the national average for people dying in their own home or resident nursing home is 49% and this figure is 66% in North Tyneside.
- Around half of GP Practices have Bereavement Policies and a group has been established to create a standard policy.
- The Palliative Care Project in conjunction with Northumbria University is ongoing and explores improving patient and carer experiences and how information is shared between families and health professionals, members have had the opportunity to inform the publicity material to be

used during the research. Three focus groups held during June and July informed the process.

**Next meeting Tuesday 14 May 2019 10.00am Linskill Centre  
North Shields**

### **Future Care Working Group**

#### **Membership 12-Bi-monthly meetings**

- Members will receive information and asked for input on the Future Care Programme Board Work streams and currently these are Children's Services, Primary Care Home, Planned Care and Long Term Conditions and Urgent and Emergency Care.
- Members recently were asked their views on what they would like to see on their practice websites, as part of the digitisation programme, an opportunity to complete a questionnaire followed and members will receive feedback at an additional meeting during March.
- Realistic Medicine, very similar to Shared Decision Making with patients being encouraged to ask questions about treatments, benefits and risks as well as alternatives was an agenda item in April. Judith Stonebridge from Northumbria Healthcare NHS Trust met with members to talk through publicity material they were in the process of producing and members were able to give valuable feedback.
- North Tyneside CCG Locality Support Officers will attend to give updates on what is being developed in their locality. The Care Plus Manager will also be in attendance in June to inform members of service developments.

**Next meeting Wednesday 5 June 2019 11am Linskill Centre North Shields**

### **Self Care and Wellbeing Working Group**

#### **Membership 11-Quarterly meetings**

- The back pain workshops supported by members continue to be held at a range of venues, the dates for 2019 are as follows and they all start at 5.45pm

#### **10 June**

Room B7  
The Linskill Centre  
Linskill Terrace  
North Shields NE30 2AY

#### **2nd July**

Bewicke Medical Centre,  
51 Tynemouth Rd,  
Wallsend NE28 0AD

#### **23 May**

Wellspring Medical Practice  
Killingworth Health Centre  
Citadel East

Newcastle upon Tyne NE12 6HS

**Next meeting to be arranged and held at Wellspring Practice Killingworth**

### **Mental Health Working Group**

#### **Membership 6-Quarterly meetings**

- An additional meeting was arranged during February to discuss plans VODA Has for a Recovery College in North Tyneside. The vacancy for this role has been advertised and once the person takes up this post there will be an opportunity for one of the members to be part of the steering group.
- Members received an update on the Talking Therapies service and the current Child and Adolescent Mental Health Service (CAMHS) review.
- The CAMHS Consultant Psychiatrist attended the January meeting to outline referrals, assessment and treatments within the service and will return once the review is complete.
- Future agenda items include feedback from the Mental Well Being in later Life Board, update on the Memory Clinic and an update from the Community Treatment Team.
- Social Prescribing in North Tyneside has been out to procurement with the new contract being awarded to First Contact Clinical, a North East based organisation describing themselves as a provider of ways to wellbeing. More information is available on request.

**Next meeting Tuesday 30 July 2019 10.30am Linskill Centre  
North Shields**

### **Communications Working Group**

#### **Membership 9-Monthly meetings**

- North Tyneside CCG website has a dedicated section for the Patient Forum newsletter and Issue 15 is in the draft stage.
- Newsletters are cascaded to GP practices and they are encouraged to laminate a copy for their waiting rooms and include it on their own website.
- The Newsletter will also be distributed to CHCFs wider contact list of voluntary and community sector organisations and community buildings.
- The group continues to work hard on this to bring all of the elements together with the aim of raising the profile of the Forum and sharing current NHS initiatives.
- All ideas for inclusion in the newsletter are appreciated and members are encouraged to share it with their wider networks.
- In addition members receive a CCG Comms update.

**Next meeting-Friday 31 May 2019 10am Linskill Centre North Shields**

**Notes of all meetings are available on request and  
new members to the Working Groups are welcome.**