

NHS North Tyneside CCG Patient Forum
Future Care Working Group
Wednesday, 4 March 2020
11am to 1pm
Linskill Centre
Linskill Terrace
North Shields
NE30 2AY

Notes

Attendees

Marc Rice	Clinical Commissioning Group (CCG)
Sandra Gillings	Priory Medical Group
Susan Dawson	Priory Medical Group
Steve Roberts	Lane End Surgery
Michele Spencer	Community and Health Care Forum (CHCF)
Carole Reed	CHCF

Apologies

Wally Charlton	CCG
Mathew Crowther	CCG
Lynn Craig	CCG
Judy Scott	Whitley Bay Health Centre
Pat Bottrill	49 Marine Avenue
Hazel Parrack	49 Marine Avenue
Patrick Mayne	Collingwood Surgery
Ray Calboutin	Park Parade Surgery
Gillian Bennett	Wellspring Health Centre
Heather Carr	Whitley Bay Health Centre
Anne Carlile	Priory Medical Group

Welcome and Introductions

Notes from last meeting (4 December 2019)

At the last meeting Wally was tasked with liaising with Northumberland, South Tyneside and Newcastle CCGs to swap information and transmit to them what we do. Marc stressed this is not a high priority but will take this back to Wally and report any feedback

Future Care Update

The second Integrated Frailty Service Event is scheduled to take place on Thursday, 12 March, which is the same day as the Patient Forum. Members will choose which one to attend. Sandra couldn't attend the first one and is keen to receive information papers and output from that meeting to update her. Michele was one of the note takers and she hasn't received anything; she will track them down and hopefully send them out by next Monday. The venue is The Village Hotel and the seating arrangements have been finalised; tables will be split between the different organisations. Dr Alex Kent, Mathew Crowther and Lynn Craig will facilitate. Marc thought that not a great deal has happened since the previous event.

Steve referred to the plans to have the new service up and running by 30 January 2021, he thought it was a big ask and is not convinced it will happen. The CCG firstly need to make decisions on where the staff will be based, how many there will be and what days and hours they work. The figures should be easily produced as there will be no staff redundancies during this transition. They need to source the set criteria on basic principles such as parking, community facilities and firstly decide if this will be a new build or existing premises that can be adapted purposely for the working environment. Mathew Crowther is the lead person in charge of this operation. On 26th February a number of organisations put in a tender bid for the venue including Age UK. The specifications as well as the office space will include 40 beds for the care of patients.

Steve suggested that space at the Cobalt Business Park would be ideal and the Kingfisher Care Home in North Shields, which is privately owned could be considered; although it doesn't officially open until next year. If all staff are contained in the premises together a better team spirit is created and staff can share their different ranges of expertise. Separating employees makes the workforce become fragmented. Decisions should be made quickly but carefully getting the basic systems in place such as IT solutions and telephone networks. The new development will include Care Point, Care Plus and the Jubilee Day Hospital with social workers, occupational therapist and various other clinicians.

Steve was a former quantity surveyor who worked for many years within the NHS. He offered to meet with Mathew to discuss logistics and offer his experience in the field, he is free up to this Friday. Marc will pass on Steve's offer. It was also suggested that Mathew attend this meeting to discuss the ongoing progress and give a performance update. It was agreed that there should be a public consultation before commissioning a service. Steve asked who is the overall designated health planner to listen to all the requirements, implement them and oversee the whole thing, Michele suggested Lesley Young Murphy.

Matters Arising

It was noted that Steve has asked Lynn Craig if they were hoping for quick wins in the service and Lynn agreed that they do.

Marc gave a brief update on the coronavirus, the CCG has arranged for extra laptops and tool updates to be put in place in GP Practices in the event that the virus spreads further and surgeries have to be closed. In this case scenario the LIVI system would come into place in North Tyneside where GPs can carry out video consultations with patients. Marc said the virus is at Level Four and the outbreak may not be containable.

Future Care Programme Board Performance Framework

Marc went through the updated Future Care Programme paperwork which includes the following:

- Red rated measures
- Falls service
- Safe and well checks
- Falls first responders (North Tyneside Council)
- Community falls clinic
- Strength and balance programme
- Structured medication reviews and medicine optimisations
- Enhance health in care homes
- Anticipatory care
- Personalised care
- Supporting early cancer diagnosis

Any Other Business

The group agreed that some of the present Working Groups have many crossovers and some of them could be grouped together so that members can use their individual and professional skills to make a difference. This will be discussed at the forthcoming Development Session which Forum Members and CCG staff will attend on Thursday, 5 March 2020.

Date of Next Meeting

Wednesday, 8 April 2020

11am – 1pm

Room B1, Linskill Centre

Linskill Terrace, North Shields

NE30 2AY