

**North Tyneside CCG Patient Forum
Communications Working Group
Friday 31 August 2018
10.00am-12 noon
Room B6
Linskill Centre
Linskill Terrace
North Shields**

Notes

Attendees

Anne Carlile	Priory Medical Group
Anne Baxter	Battle Hill Health Centre
Susan Dawson	Priory Medical Group
Marc Rice	North Tyneside CCG
Michele Spencer	CHCF

Apologies

Sandra Gillings	Priory Medical Group
Heather Carr	Whitley Bay Health Centre

Notes of last (27 July 2018)

The notes were agreed as a true record.

Matters arising

The Mental Health App and Falls App are a work in progress.

Comms update

It was confirmed Gary Charlton has now left the CCG to take up his new role in Qatar. Mathew Crowther will be taking on some of Gary's work in relation to Future Care and will be working alongside Dr Alex Kent who is now the Clinical Director for the CCG.

The purpose of Future Care is to bring community services into alignment with primary care and members will receive information and have the opportunity to be involved as it progresses. It was confirmed the compatibility of IT systems enhances collaborative working.

Additional funding has meant work has begun on digitisation of patient Records in some GP Practices and this would mean more physical space will be available to provide front line patient services.

Newsletter Issue 12 – September 2018

The latest draft was shared for discussion and additional editing was agreed.

Future items for inclusion in the next newsletter

- Anne Baxter as the member introduction
- Did you know...healthy urine colour chart
- Urgent Care –how it is working

- Cancer Plan event feedback
- Future Care

Northumbria Healthcare Foundation Trust (NHCFT) an update will be received from Heather Carr at the next meeting.

Northumberland Tyne and Wear Mental Health Trust (NTW) the update from Anne Carlile included the news that Northumberland Tyne and Wear Mental Health Trust (NTW) has been rated outstanding in their recent CQC inspection. Work has been carried out on a Five Year Mental Health Strategy; the triangle of care inclusive of families is a framework for developments. Anne informed the group she will be travelling to London East Mental Health Trust with another governor to explore their good practice in family/carer activity as they received an outstanding award from CQC.

Any other business

Members felt that in the New Year the front page could take on a different appearance with member photographs and bullet points about why they became a member of the Patient Forum.

It was agreed a representative from the Veterans Service should be invited to the Mental Health Working Group.

Dates and times of future meetings 2018

All Fridays at 10am
Linskill Centre
Linskill Terrace
North Shields
NE30 2AY

28 September
26 October
30 November