

NHS North Tyneside CCG Patient Forum
Future Care Working Group
Wednesday, 3 June 2020
11am

Due to the present Coronavirus Covid 19 this meeting took place by Microsoft Teams video call as members are self isolating in their own home. This will continue until the lockdown is over.

Attendees

Marc Rice	CCG
Susan Dawson	Priory Medical Group
Pat Bottrill	49 Marine Avenue
Patrick Mayne	Collingwood Surgery
David Hall	Northumberland Park
Michele Spencer	Community and Health Care Forum (CHCF)
Carole Reed	CHCF

Apologies

Judy Scott	Whitley Bay Health Centre
Sandra Gillings	Priory Medical Group
Lynn Craig	CCG
Eleanor Hayward	Chair

Notes from last meeting (4 March 2020)

Marc confirmed that none of the agenda items had significantly progressed.

Future Care Update

PB raised the subject of frailty and Marc explained that a new telephone system with an online frailty tool is being produced with Steve Parry from Newcastle Hospitals. Marc also said a falls leaflet is being produced in conjunction with Goal Seeker and he will cascade this at the next Future Care meeting. DH was out and about and saw an NHS van with Frailty Team written on its side; Marc confirmed these are utilised in North Tyneside and are part of Care Plus within the CCG. Members have been told in confidence that the Care Plus contract will no longer be with Tynehealth from September, PB was concerned that the nurses linked with Care Plus will lose their jobs; Marc said that is highly unlikely as the NHS cannot afford to lose qualified and committed staff and they will most probably be appropriately redeployed.

Michele is aiming to link this group with the Future Care Programme Board this can be arranged when things get back to normal. She had previously arranged a

VOCARE (out of hours service) visit for the members which of course had to be cancelled. This will be rearranged in due course.

Marc told the members that a few people had started working back at Hedley Court they are allowed 16 people in the building at once. Of course it is still unknown what will happen in the coming weeks and months. Marc has mainly been working virtually from home and also delivering PPE to practices. It was confirmed Gary Charlton is back in post and it is hoped he will re-join this group.

SD asked for a briefing about LIVI, Marc confirmed it was still being developed and the next two weeks will be the final phase. GP surgeries and hospitals have been using a web cam mobile phone called AccuRX which provides on-line video appointments and consultations, this has proved to work very well and is faster than other computer systems, it will be continued alongside LIVI.

Marc does not have the answers to questions about pandemic figures eg how many people in North Tyneside have had the virus and how many deaths have occurred; it is too soon to predict. The North Tyneside CCG transformation team has been proactive in the development work they have carried out in primary care. There have been lessons to be learned within the infrastructure technology and members agreed the Covid 19 virus could not have been predicted last year.

CCG Updates

The Comms working group has still been meeting by video call and the June newsletter is almost complete. There are just a few things to add before the final tweak, it will be produced and distributed hopefully in the next couple of weeks.

Members asked about the health and wellbeing of CCG staff and complimented the way in which they have been kept informed.

Michele explained that the Linskill Centre has put an extensive risk assessment in place where the building will have a one way system, parking restrictions and a locked toilet where the key will be made available at reception. There will be a phased return of staff from 15 June but at this stage it does seem unlikely there will be any face to face meetings this year. The two metre distancing rule will still apply and hygiene stations placed around the corridors.

The Working Groups will continue to carry out virtual meetings until other access is available. The Microsoft Teams programme can accommodate over one hundred people but they won't all be seen on the screen at once. It has had its teething troubles but has been very useful on the whole in the present circumstances.

Lynn Craig was hoping to attend this meeting, but it was confirmed she has been managing the Kingfisher Unit in North Shields, this is a purpose-built new home

which was opened before the pandemic, which is now in the process of standing down.

Date of Next Meeting

Wednesday, 26 August 2020

11.00am

If the lockdown is still in place we will continue with a video call meeting. Members will be informed accordingly.