

**North Tyneside CCG Patient Forum
Communications Working Group
Friday 26 April 2019
10.00am-12 noon
Room B3
Linskill Centre
Linskill Terrace
North Shields**

Notes

Attendees

Susan Dawson	Priory Medical Group
Heather Carr	Whitley Bay Health Centre
Anne Baxter	Battle Hill Health Centre (branch surgery of Park Road)
Marc Rice	North Tyneside CCG
Michele Spencer	CHCF

Apologies

Sandra Gillings	Priory Medical Group
Wally Charlton	North Tyneside CCG
Anne Carlile	Priory Medical Group

Notes of last (29 March 2019)

Two corrections:

Page 2 4th paragraph should read...remote pharmacy in Skipton

Page 2 Newsletter list should read...skin problems

Matters arising

Andrew White from the Transformation Team will attend a future meeting.

An IT audit in care homes will be carried out during the summer and will be one locality at a time.

The Whazin App referred to at the last meeting includes: blood pressure monitoring, breathing capacity and falls information.

Marc has added Northumberland Tyne and Wear Mental Health Trust top tips to the Mental Health App.

Mental Health first aid training within the CCG is ongoing.

Practice digitisation within GP Practices is almost complete.

The 100 mobile working lap tops are mostly being used by GPs with full access.

Comms update

Members had a discussion about Primary Care Networks and what this means for North Tyneside, Networks are based on a population of 50k people and networks hold their own budget, each will have their own Director, a GP in that locality.

There is a regional bid for SMS text messaging with advanced telephony and automated booking.

Newsletter Issue 15 - First draft

This issue includes:

Type 2 Diabetes information

Locality News

Pregnancy and Baby Guide

Working Groups feedback

111 service information

NHS A-Z of conditions

Linskill Centre CAFE 32 Connect initiative for socially isolated people

Library and Customer First wellness and events information

In addition we are looking to incorporate the Cancer Research UK quiz.

Northumbria Healthcare Foundation Trust (NHCFT) update

It was clarified that the hospital four hour wait begins the moment patients are booked in to the hospital via ambulance.

Half of the new ambulatory care building will be used for this purpose.

Fire safety issues are being addressed.

It was agreed that the hospital APP is a good step forward but not necessarily for older people.

Northumberland Tyne and Wear Mental Health Trust (NTW) update

Deferred

Any other business

It was confirmed contact had been made with Alyson Raine Northumbria Healthcare Foundation Trust to arrange a suitable date for a walk through of The Northumbria at Cramlington.

Dates and times of future meetings 2019

All Fridays at 10am

Linskill Centre

Linskill Terrace

North Shields

NE30 2AY

31 May

28 June

26 July

30 August

27 September

25 October

29 November

